

PRIVACY POLICY

Effective Date: 02/01/2026

Last Updated: 02/01/2026

Welcome to Artistic Ovens, LLC "Company", "We", Us".

We respect your privacy and are committed to protecting your personal information.

This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website: www.artisticovens.com, which is hosted on the Wix.com platform.

1. Information We Collect

We may collect the following types of information:

A. Personal Information You Provide

- Name
- Email address
- Phone number
- Billing and shipping address
- Payment information (processed securely via third-party processors)
- Messages submitted through contact forms
- Information provided when requesting quotes, registering, or subscribing

B. Automatically Collected Information

When you visit our website, Wix and third-party services may automatically collect:

- IP address
- Browser type
- Device information
- Pages visited
- Time spent on pages
- Referring website
- Cookies and tracking technologies

2. How We Use Your Information

We use your information to:

- Provide and operate our services
- Process orders and payments
- Respond to inquiries
- Send order confirmations and updates
- Improve website performance
- Conduct marketing and promotional communications (if opted-in)
- Comply with legal obligations

3. Wix Hosting & Third-Party Services

Our website is hosted on Wix.com Ltd., which provides the online platform that allows us to sell products and services. Your data may be stored on Wix's secure servers, databases, and applications.

Wix stores your data on secure servers behind a firewall.

We may also use third-party services such as:

- Payment processors (e.g., Stripe, PayPal)
- Google Analytics
- Email marketing platforms
- Social media integrations

Each third party has its own privacy policy.

4. Cookies & Tracking Technologies

We use cookies to:

- Enhance user experience
- Analyze traffic
- Remember preferences
- Enable certain website functions

You can disable cookies in your browser settings. However, some features of the website may not function properly without them.

5. Sharing of Information

We do not sell your personal information.

We may share information:

- With service providers who assist in operating our business
- To comply with legal requirements
- To protect rights, property, or safety

6. Data Security

We implement reasonable administrative, technical, and physical safeguards to protect your information. However, no internet transmission is 100% secure.

7. Your Privacy Rights (California Residents – CCPA/CPRA)

If you are a California resident, you have the right to:

- Request access to the personal information we collect
- Request deletion of your personal information
- Correct inaccurate personal information
- Opt out of the sale or sharing of personal data (we do not sell data)
- Not be discriminated against for exercising privacy rights

To submit a request, contact us at:

sales@casavivaconcepts.com

We will respond within the time required by California law.

8. Email Marketing

If you subscribe to marketing emails, you may unsubscribe at any time by clicking the "unsubscribe" link at the bottom of any email.

9. Data Retention

We retain personal information only as long as necessary to:

- Provide services
- Fulfill transactions
- Comply with legal obligations

10. Children's Privacy

Our website is not directed to children under 13. We do not knowingly collect personal information from children.

11. SMS Privacy Policy:

No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

12. Changes to This Policy

We reserve the right to modify this Privacy Policy at any time. Changes will take effect immediately upon posting.

13. Payment Information

All payments are processed securely through third-party payment gateways. We do not store full credit card numbers on our servers.

14. Contact Information

If you have any questions about this Privacy Policy, please contact:

Artistic Ovens, LLC
21087 Cabot Blvd, Unit 2, Hayward, CA 94545

Email: sales@artisticovens.com

Phone: (510)860-8851